



# Making Energy Greener

Welcome on board

Working together for a greener tomorrow

# Hello

Dear valued customer,

Welcome to Making Energy Greener (MEG for short)! We are thrilled to have you join us on this journey towards a more sustainable and energy-efficient future.

At MEG, we're not just about making changes; we're about making differences – differences that improve our planet and your living environment. You're receiving this pack because you're now part of a community dedicated to combatting climate change and promoting a greener lifestyle.

Funding for these initiatives is made possible through our partnerships with government schemes like ECO4 and the Great British Insulation Scheme (GBIS). These programs help us provide you with state-of-the-art energy solutions without the heavy price tag.

Together, we will make your home not only cosier, but a more energy-efficient space.

Our friendly customer service team will be guiding you every step of the way, but for now, this information pack will give you lots of information about your journey with us. We have also included a breakdown of works for you to check over and sign, once this is done we can activate your project and get going on a greener home.

Here's to a greener future!

Rebecca Armstrong  
CEO  
Making Energy Greener



[www.makingenergygreener.co.uk](http://www.makingenergygreener.co.uk)



# Your property is in safe hands

Our expert team of installers work with the best in our industry to offer green energy solutions that last.

## Our accreditations



Certified Installer



## Who we work with



# What to expect.

## Your journey to going green

1



### HOME ASSESSMENT

A surveyor will visit to conduct a detailed retrofit assessment

2



### ELIGIBILITY

Collect necessary documentation such as utility bills, bank statements or NHS letters for funding applications

3



### PLAN REVIEW

Discuss the final retrofit plan with your advisor or coordinator to make any needed adjustments

4



### INSTALLATION

Our certified technicians will carry out the works as planned with minimal disruption to your daily routine

5



### FINALISATION

Receive all necessary paperwork and warranties post-installation





# Making every home earth-friendly

## About net zero and its importance

### Unpacking net zero: Why it's our mission

#### What is net zero?

Net Zero is about balancing our greenhouse gas emissions with the absorption capacity of forests, oceans, and technologies, neutralizing our climate impact.

#### Why strive for net zero?

**Combat climate change:** "We must achieve Net Zero to halt global warming and prevent extreme weather and biodiversity loss".

**A sustainable future:** "Aiming for Net Zero is about preserving Earth's biodiversity and habitats for future generations".

**Promote economic resilience:** "Transitioning to Net Zero reduces reliance on fossil fuels, spurs green tech innovation, creates jobs, and promotes economic growth while preserving the planet".

Making Energy Greener is committed to environmental sustainability and believes in making a positive impact through small community actions. CEO Rebecca Armstrong and team conducted a cleanup at Kew Park in Southport.





# How MEG paves the way to net zero



Department for  
Energy Security  
& Net Zero

**At Making Energy Greener, we are not just advocates; we are activators. Here's how we are making net zero achievable for everyone**

## Through strategic funding pathways

We navigate governmental schemes to secure funding that makes your green upgrade affordable and feasible:

**ECO4 (Energy Company Obligation)** – Targets enhancing home energy efficiency through upgraded insulation, efficient heating systems, and more, focusing on supporting low-income and vulnerable households

**GBIS (Great British Insulation Scheme)** – Aims to provide broader support for insulating homes, especially targeting those that are less energy-efficient and occupied by lower-income families, making warmth and comfort accessible to all

## By implementing cutting-edge energy solutions

**Insulation** – We wrap your home in the latest in insulation technology, reducing the need for excess heating and cooling – like putting a thermal blanket around your living space

**Heating upgrades** – Transitioning to A\*\* rated condensing boilers means your home uses less gas and generates fewer emissions while keeping you cosy and cutting down on bills

**Renewables** – From the solar PV panels to air source heat pumps, we're turning your home into a powerhouse of sustainability



# Our vision

We see a future where every UK building is a model of sustainability and efficiency. With 27 million homes to retrofit and 70% of commercial buildings needing updates for energy efficiency, our mission is clear. We aim to help make each building an ECO build – it's more than a business goal; it's our pledge for a better tomorrow.

# Our values

We are dedicated to a sustainable future where progress and sustainability coexist. We believe affordable green energy is a human right and that we have a moral responsibility to improve the environment for a greener, more hopeful future.

Click the image below to view  
our video on Facebook

**Or scan the QR code**





# Combating fuel poverty

## Helping homes, saving energy, transforming lives

Rising energy costs, coupled with inefficient homes, have made it increasingly challenging for many families to afford adequate heating and maintain comfortable living conditions. As a leading retrofit installer, we are committed to addressing this issue by offering innovative solutions through the Energy Company Obligation (ECO) 4 scheme.

### What is fuel poverty?

Fuel poverty occurs when a household struggles to afford the energy required to adequately heat their home and meet their basic needs. In the UK, it is estimated that millions of households are affected by fuel poverty, facing the difficult choice between staying warm or meeting other essential expenses. We believe that everyone deserves a warm and comfortable home, which is why we are dedicated to combatting fuel poverty through our ECO4 retrofit services.

# 23%

of total greenhouse gas emissions in the UK are from residential buildings

# £2bn

can be saved annually by reducing the pressures on the NHS created by cold, unhealthy homes

# 8,500

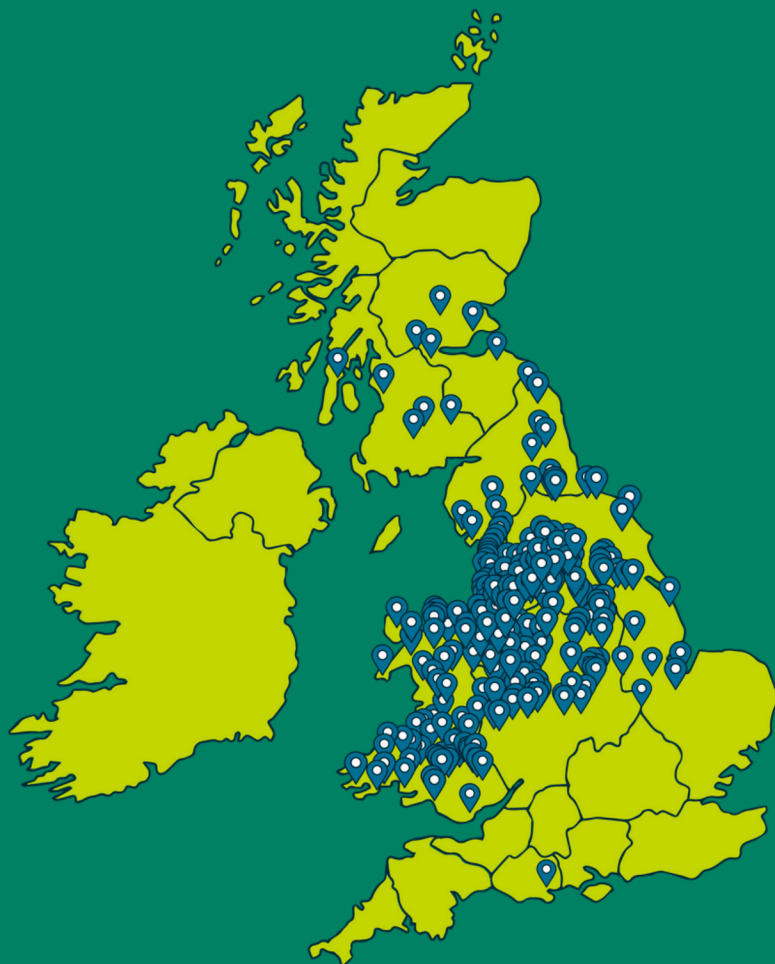
people died in England and Wales in winter, due to cold homes





# In your area

Fuel poverty in the UK has added to the cost of living crisis. Local authorities in the North West and Midlands are some of the lowest rated for fuel poverty. We work alongside these authorities and in partnership with the 'Big 6' to help turn this around.



**14000+**

Surveys completed

**13200+**

Heating controls installed

**13200+**

Heating systems fitted

**6400+**

Wall insulation (Internal, Cavity, Party wall) completed

**4300+**

Underfloor and loft insulation completed

**160+**

Solar installations





# NET ZERO

WE MAKE IT HAPPEN



2023 **BiBas**  
HIGHLY COMMENDED



## Contact us

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